

RasterLink Job Management Service

**RasterLink8 Job Management Web
Reference Guide**

MIMAKI ENGINEERING CO., LTD.

<https://mimaki.com/>

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About this Guide

Notation used in this guide

- The buttons and items displayed in screens are enclosed in square brackets, such as [OK] and [Open].

Symbols used in this guide

Description		
	Important	The "Important" symbol represents information you must be familiar with when using this tool.
	Mandatory action sign	Indicates an action that must be carried out. The specifics of the mandatory action are drawn inside the symbol.
	Tip	The "Tip" symbol represents useful information to know.
	Reference information	Indicates the corresponding page for related information. Clicking the symbol takes you to the applicable page.

How to obtain this guide and related documents

The latest versions of this guide and related documents are available at the following location:

- Our official site (<https://mimaki.com/download/software.html>)

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Chapter 1 Introduction



This chapter

Here is an overview of the job management web system.

1.1 What Is a Web-Based Job Management System?

The Job Management Web System is a system for managing RasterLink8 jobs via a web browser. It has the following features.

- Manage the company's RasterLink8 groups via a web browser.
 - From my desk, I check the status of RasterLink8 on-site.
 - Instruct the system to print from the web browser.
- Schedule tasks graphically in a web browser.
 - Schedule jobs to be printed on each device.
 - You can view both the plan and the actual results at the same time to check for any missed tasks.
 - The schedule will execute automatically.
 - Save the schedule list as a PDF, then scan the QR code shown in the file to execute it.
- Notification and logging functions
 - Notifies the chat service when output begins, ends, or an error occurs.
 - It periodically saves print results and other data to a text file.

1.2 Access and Login

This section explains the steps for accessing the Job Management website and logging in.



- You need an account to use the Job Management Web System.
- For instructions on how to add an account, please refer to the "Installation Guide."

Launch your web browser and enter one of the following URLs in the address bar.

- Access by PC Name
http://(server PC name):7163
Example: If the PC name is [aaa], then http://aaa:7163
- Access via IP address
http://(server PC's IP address):7163
Example: If the IP address is 192.0.2.10, then http://192.0.2.10:7163

When you access the site, the login screen will appear. Enter your ID and password to log in.

Chapter 2 Key Features

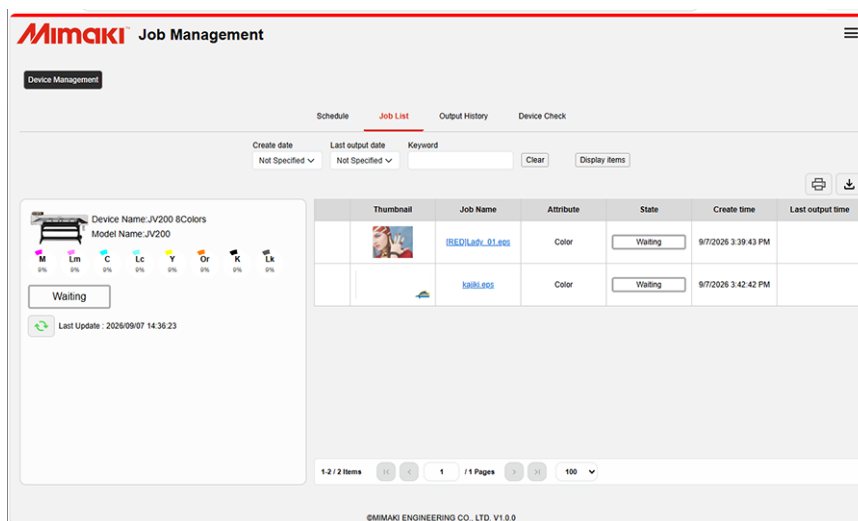


This chapter
This section explains the main features of the Job Management Web.

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2.1 Job List

Displays a list of RasterLink8 job information on the network, organized by device.

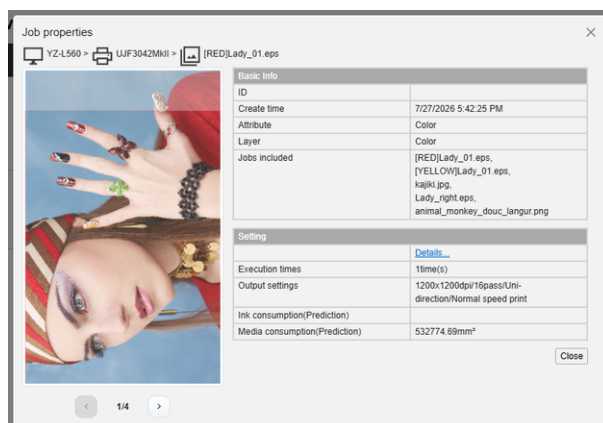


Job List

- Jobs are displayed one at a time in groups, such as for imposition or compositing.
- For grouped jobs, a [+] appears at the beginning. Click here to view the layout settings for the grouped jobs.



- [Thumbnail] displays the layout based on the media width specified when creating a job in RasterLink8.
- Click the [Job Name] for each job to view the details.
 - If a flatbed printer produces multiple print areas, you can use the page navigation buttons below the preview to view the preview for each print area.



- [Status] displays the current status in RasterLink8.
- [Creation Time] displays the date and time the job was created in RasterLink8.
- [Last output time] displays the date and time when the last output was completed.

Filters and Column Settings

Change the job list display.

Filter and display the job list by creation date, last output date, and keywords (based on job name and ID).

- This applies to all devices.
- Click [Clear] to clear the conditions.

Click [Column Setting] to edit the columns in the list.

Instruct the system to output from this screen

From this screen, you can instruct the system to print the job.



- Before executing the program, please start the target device and the registered RasterLink8.

1 Select the job you want to print.

Thumbnail	Job Name	Attribute	State	Create time	Last output time
	IBEDLady_81.eps	Color	Waiting	9/7/2026 3:39:43 PM	
	IBEDLady_81.eps	Color	Waiting	9/7/2026 3:42:42 PM	

2 Click the (Print) icon in the upper-right corner of the job list for each device.

- 3** Specify the method to execute and the number of times to execute, then click [Execution]. An execution command is sent to RasterLink8 using the specified execution method.



Please wait for the currently processing job to finish before executing the new job.

- If the job you have instructed to run is already being processed in RasterLink8, the web interface may indicate that the command was successful; however, the target RasterLink8 instance may display a message stating "Cannot perform operations on a job currently in progress," and the process may not be executed.

Download the job list as a text file

You can download the job list information as a text file.

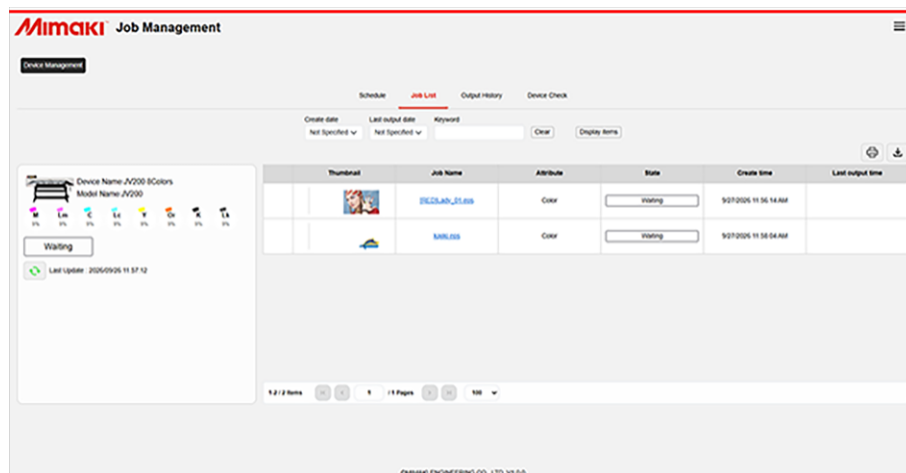


- The filter settings will be applied.
- Operate each device individually.

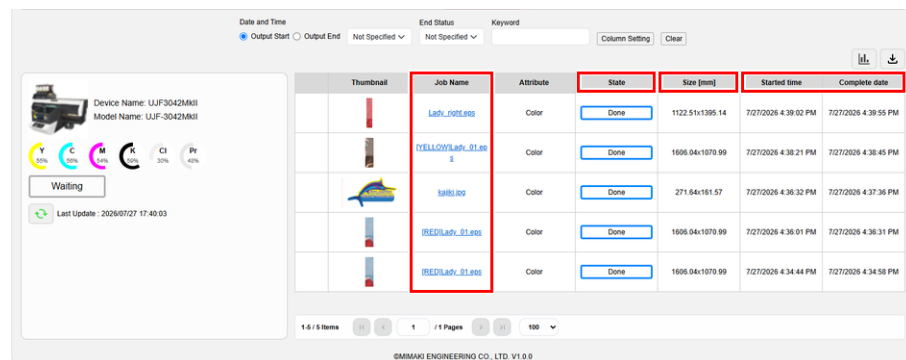
- 1** Click the [] (Download) icon in the upper-right corner of the job list for each device.
- 2** The file will be downloaded.

2.2 Output History

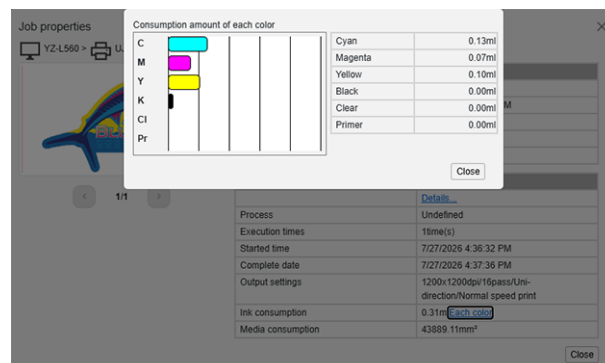
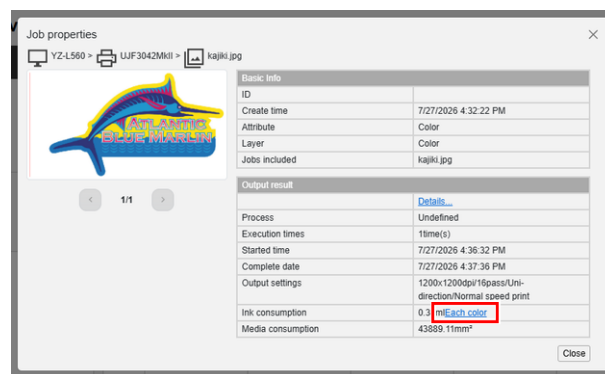
Displays a list of printed jobs for each device.



History List



- Click [Job Name] to view the details.
- When you click [Each Color] under "Ink consumption," the amount of ink used by that job is displayed by color.



- [Status] is the output result of that job.
- [Size] refers to the size of the grouped units.
- [Started time] and [Complete date] refer to the dates and times when printing began and ended on that device. (This is different from the RIP start time for RasterLink8.)

Filters and Column Settings

Change the job list display.

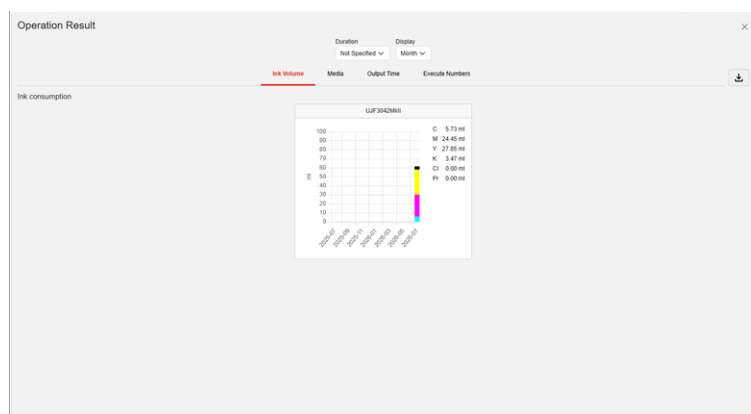
- Filter and display the job list by output date (start or end) and keywords (based on job name or ID). (Applies to all devices.)
- Click [Clear] to clear the conditions.
- Click [Column Settings] to edit the columns in the list.

Review the summary of the history

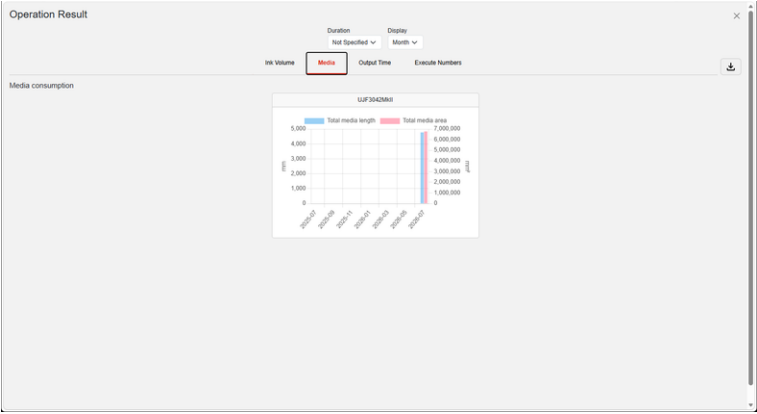
Click the  (Aggregate) icon next to each device in the list to switch to the aggregate results screen.

- Ink consumption, media consumption, processing time, and the number of runs are displayed in a graph.
- The results are filtered by date range and the status upon completion.
- Click the  icon to download the results as a text file.

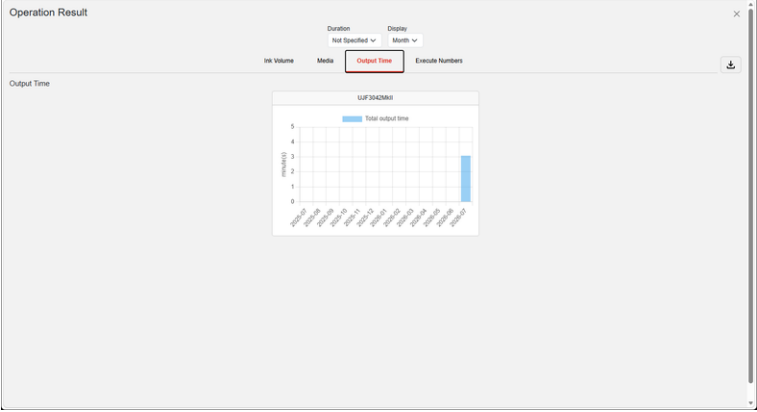
Ink Consumption



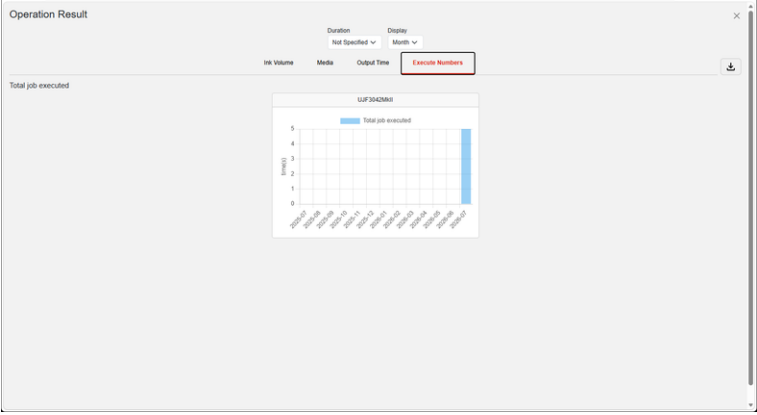
Media Consumption



Processing Time



Number of Executions



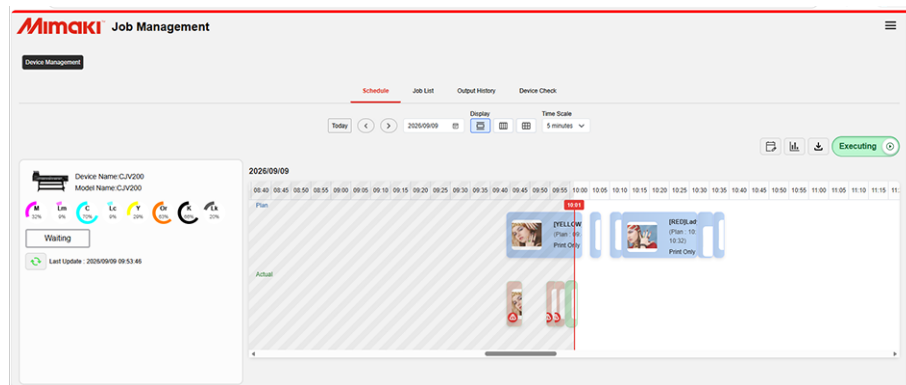
2.3 Schedule

You can set up a schedule for each device.

Schedule Screen

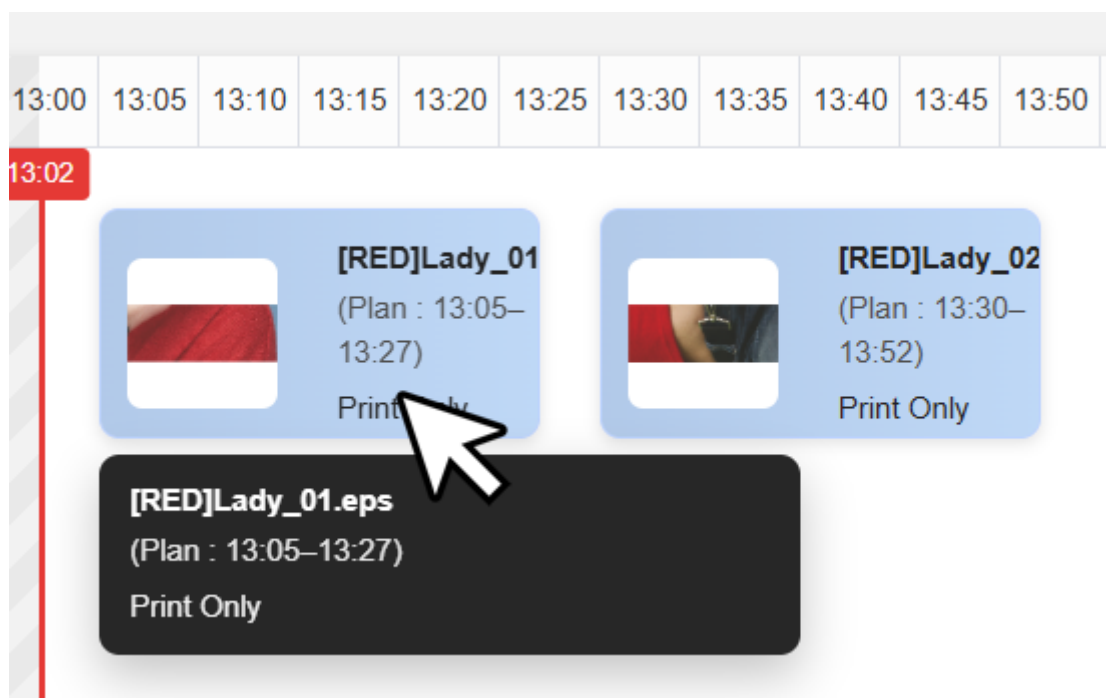
Displays the scheduled jobs and the jobs that were actually executed for each device.

The schedule you created will be displayed in the top section, and the actual results will be displayed in the bottom section.



When you hover your mouse cursor over the image, the following will be displayed.

- For schedules: Job name, scheduled time
- For actual results: Job name, actual print time

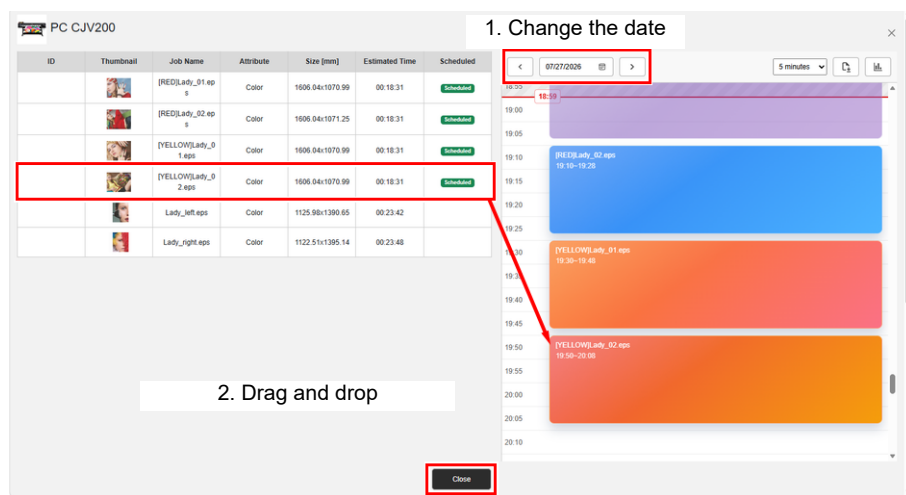


Schedule Edit Screen

Schedules are created for each device. On the Schedule screen, click the  (Edit Schedule) icon in the upper-right corner of each device to open the edit screen.

Make a schedule

- 1 Change the date displayed on the timeline on the left side of the screen to the date you want to schedule.
- 2 Select the job you want to print from the job list on the left side of the screen, and drag and drop it onto the time you want to start printing.
- 3 Repeat Step 2 for each job you want to print.
- 4 Once you've finished configuring the settings, click [Close] to return to the schedule screen.



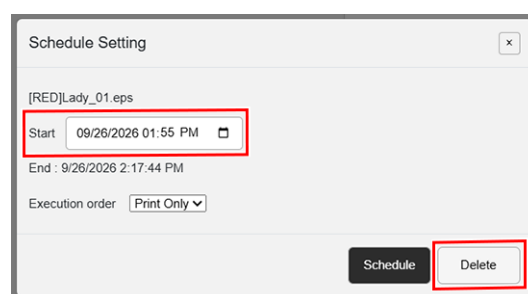
- The end time is an estimate. The actual time may vary depending on cleaning during printing or the device's settings.

2

Editing and Deleting Jobs Added to the Schedule

When you click a job on the timeline, the schedule details screen for that job will appear. You can perform the following operations.

- Change to Start Date and Time
- Specifying the execution method
 - *The default value is set by  "Device Management"(P. 27).
- Click [Delete] to remove this job from the schedule.



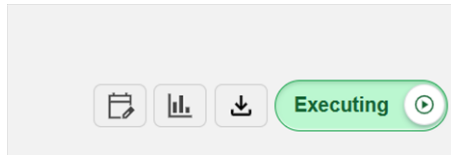
Execute automatically

Based on the schedule you created, you can automatically execute jobs and generate output.



- Before executing the program, please start the target device and the registered RasterLink8.

Set the [Executing/Pause] toggle button in the upper-right corner of each device on the Schedule screen to [Executing] to execute it automatically according to the schedule.



If the job is in any of the following states at the start time, it will not be executed and the job will be skipped.

- The target device is not turned on.
- RasterLink8 where the target device is registered is not running.
- The remaining ink levels or media levels in the device are less than the estimated amounts.



- For flatbed machines, be sure to turn on the "Work Change" setting on the main unit. If this option is turned off, printing may start at an unintended time.



- If the previous job is still executing when the start time arrives, this job will begin after that job has finished.
 - Instead of waiting until the scheduled time, you can also continue printing as soon as the previous job finishes.
- Please see the "Schedule and Automatic Execution Options" section below.

Manually Execute a Schedule Using a QR Code

Save the schedule you created as a PDF file, and then scan the QR code on the file using a barcode scanner to execute it.

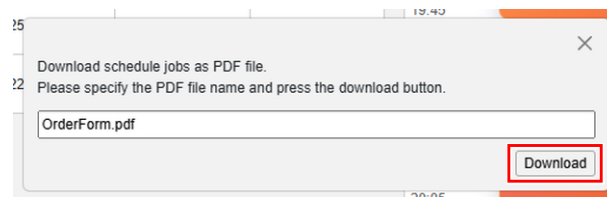
Setting Up the Barcode Scanner and PC

Please have a barcode scanner and a Windows PC to connect it to ready.

- Barcode Scanner
 - For more details, please refer to the "Setup Guide."
- A Windows PC to which a barcode scanner is connected
 - Even on a PC where RasterLink8 is not installed, you can scan barcodes by setting up the client tool.
 - Please install the client tool on your PC and set it up so that you can connect to the server.

Save the Schedule as a PDF

- 1 Open the device edit screen for the target device.
- 2 Create a schedule.
- 3 After creating the schedule, click the  (Download Schedule Instructions PDF) icon in the upper-right corner of the screen.
- 4 The screen for configuring the download file name will appear. Enter the file name and click [Download].



- 5 The PDF will be saved to your browser's default download folder.

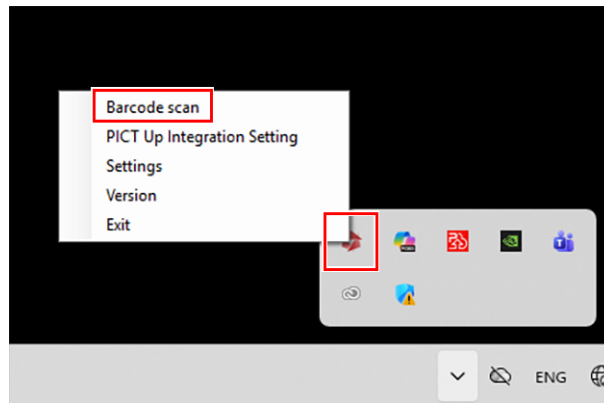
Scan the QR code on the schedule instructions to execute them



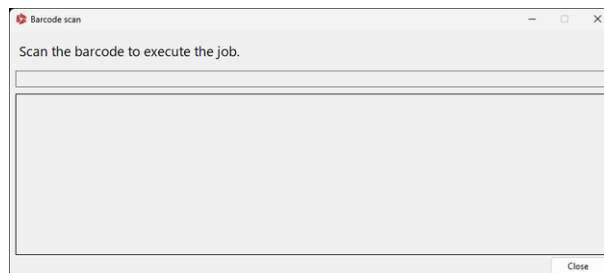
- Before executing the program, please launch the RasterLink application registered on the target device.

- 1 Click the system tray icon on the PC to which the barcode scanner is connected.

2 Right-click the client tool icon and select [Scan Barcode] from the menu.



3 The [Barcode Scan] screen will appear.



4 Scan the QR code for the job you want to print from the schedule instruction sheet.

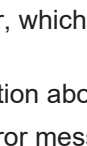
Issue Date: 2026/07/27 19:06:33

Schedule Instruction

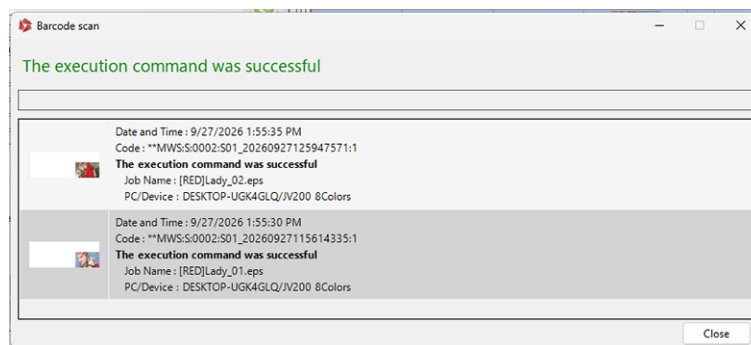
Output condition

PC / Device	PC / CJV200
Total Size	1606.04 x 4284.22 mm
Schedule Date	2026/07/27 18:50

Job

ID	Job Name	Thumbnail	Execution time s	QR Code	Info.
	[RED]Lady_01.eps		1		1606.04 x 1070.99 mm
	[RED]Lady_02.eps		1		1606.04 x 1071.25 mm
	[YELLOW]Lady_01.eps		1		1606.04 x 1070.99 mm
	[YELLOW]Lady_02.eps		1		1606.04 x 1070.99 mm

- The scanned data is sent to the server, which then instructs the corresponding RasterLink8 to execute the task.
- If the command is successful, information about that job will be displayed.
- If the command to execute fails, an error message will be displayed.
- If successful



- If you try to execute a job that has already been deleted from RasterLink



- The barcode scanner operates in keyboard emulation mode. Therefore, if you enter text using the keyboard in another app while using this feature, that text will be entered into the client tool.



- Please wait for the initial execution process to complete before scanning the next QR code.
- If the same QR code is scanned repeatedly, the screen may indicate success for all scans, but RasterLink8 might display the message "Cannot perform operation on a running job," and the job may not execute.

Executing a job by scanning a QR code generated from a User Job ID

When creating a job using the functions provided by the RasterLink Job Management Service, you can include an arbitrary text string known as a "User Job ID" in the job information. You can execute the job by scanning a QR code generated from this User Job ID.

● Applicable functions:

- Job Creation Web (JobMaker)
- CSV Connector

Please refer to the respective reference guides for details on configuring the User Job ID for each function.

Important!

- Use only half-width alphanumeric characters and symbols for the User Job ID.
- Executing a job by scanning a QR code generated from a User Job ID.
- Specify how the job is executed when the QR code is scanned in the advanced settings (👉 [P. 25](#)) of device management.

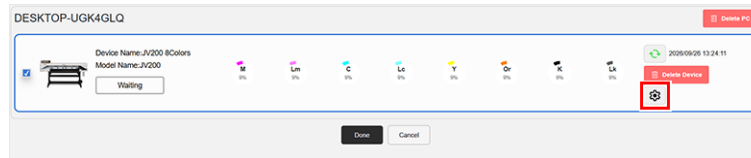
Schedule and Execution Options

You can configure scheduling and automatic execution settings for each device.

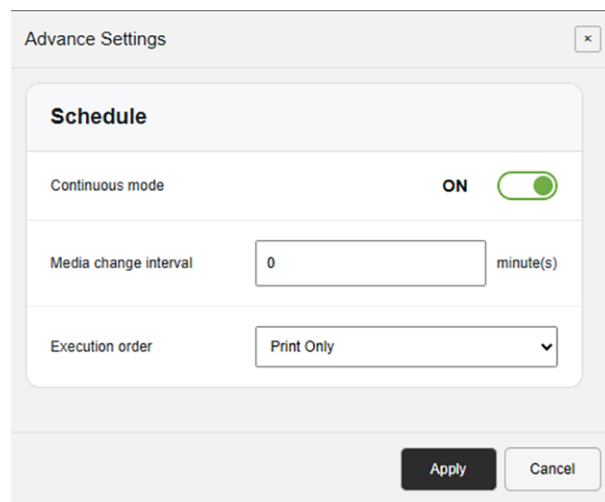
● Settings

1 Click the [Device Management] button in the upper-left corner of the screen.

2 Click the [⚙️] button for the device you want to configure.



3 The advanced settings screen will open.



- Continuous Mode
 - ON: During automatic execution, if a previously executed job finishes earlier than scheduled, the next job starts immediately without waiting for its scheduled start time.
 - OFF: Jobs start at their scheduled times.
- Job Execution Interval

When multiple jobs are selected on the schedule creation screen and dragged and dropped onto the timeline, the specified time interval is inserted between the jobs.
- Execution Method
 - The execution settings for automatic and scheduled jobs are saved to the PDF; the QR code then serves as the default configuration for manual execution (though the execution method can be modified for each job (👉 P. 19)).
 - This specifies the execution method used when manually running a job via a QR code (👉 P. 21).

2.4 Device Check

Displays still images captured by the camera installed on the device.

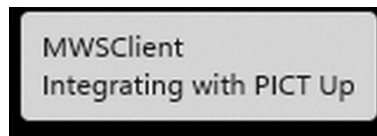
Important!

- This feature is enabled when using the camera streaming function of "Mimaki Cloud Technology PICT" (hereinafter "PICT").

For other functions integrated with PICT, please refer to  ["Integrating with Mimaki Cloud Technology PICT"\(P. 41\)](#).

● Settings

- 1 Install the client tool on a PC that has the "PICT Up" client app (a PICT client app) installed and a camera connected, and set it up so it can connect to the server. (Please refer to the "Installation Guide" for setup instructions.)
 - After setup, when the client tool recognizes PICT Up, the recognition status will be displayed when you hover your mouse over the client tool's icon in the tray.

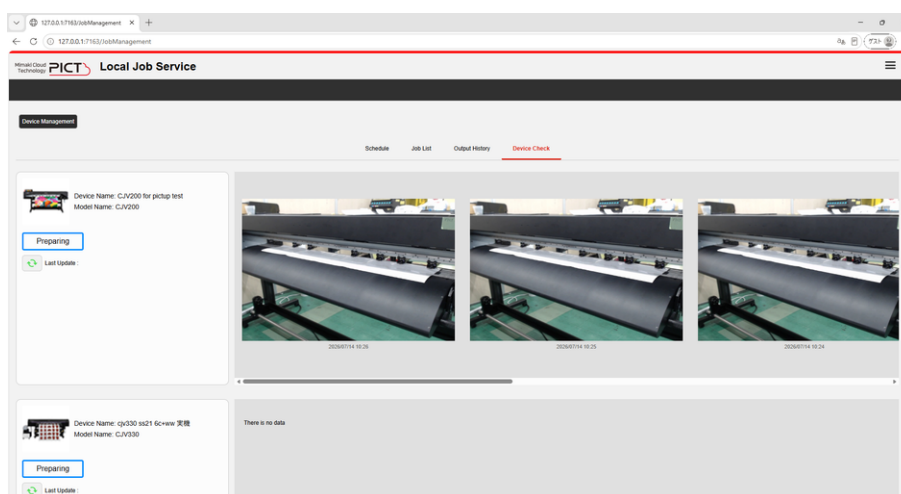


- 2 Right-click the client tool icon on the tray and select [PICT Up Integration Settings] from the menu.
- 3 The settings screen will appear. Check the [Upload printer still images to RasterLink Job Management Service] checkbox.



View in a browser

If the camera streaming feature is enabled in the PICT Up settings, still images will be uploaded and displayed for each device.

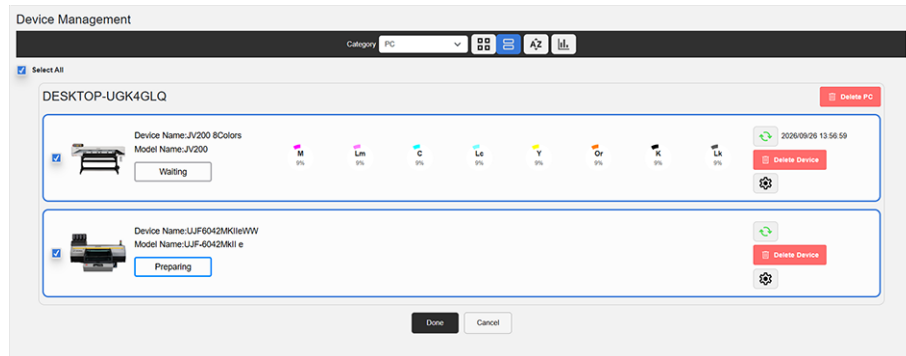


- Still images are captured approximately every minute.
- If the specified period expires, the images will be automatically deleted. For information on the period, please see  ["Options"\(P. 34\)](#).

Device Management

Displays a list of devices managed by the job management server and the RasterLink PCs to which they are registered.

Click the [Device Management] button in the upper-left corner of the main screen.



Features

● Device Display Switching

Check or uncheck the checkbox next to each device to switch which devices are displayed on the main screen.

These settings are saved for each login account.

● Deleting PCs and Devices

Remove the managed PCs and devices from Job Management.

If you wish to remove a device from management, either physically disconnect it from the network or uninstall the client tool from the PC before executing this feature.

● Settings (Gear Icon)

Set up the schedule. For details, please refer to  ["Schedule and Execution Options"\(P. 25\)](#).

Chapter 3 Other Features



This chapter

This section explains how to send notifications to chat services and periodically save text data.

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3.1 Notify the chat service

You can notify the chat service when output starts, ends, or an error occurs. Settings are configured on a per-login-account basis.

Supported Services

- Microsoft Teams
- Slack

Generate a Webhook URL

Generate a webhook URL for each service and configure it in this system.



- This procedure describes the configuration method as of August 2026.

For Microsoft Teams

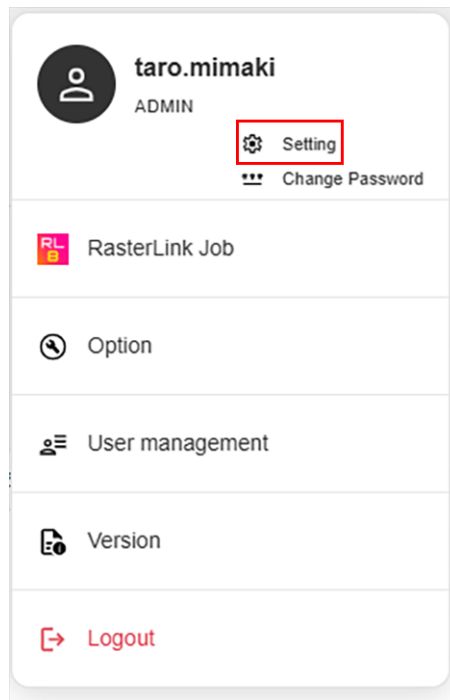
- 1 Launch Microsoft Teams and open the channel where you want to post a notification.
- 2 Click [... (More Options)] for the target channel, then select [Workflow].
- 3 Search for "Webhook" in the search bar, then select [Post to a channel when a webhook request is received] (or a template with a similar name).
- 4 Set the workflow name, destination team, and destination channel, then click [Add Workflow].
- 5 Once you've finished creating the workflow, the webhook URL will be displayed. Click [Copy URL] to retrieve the webhook URL.

For Slack

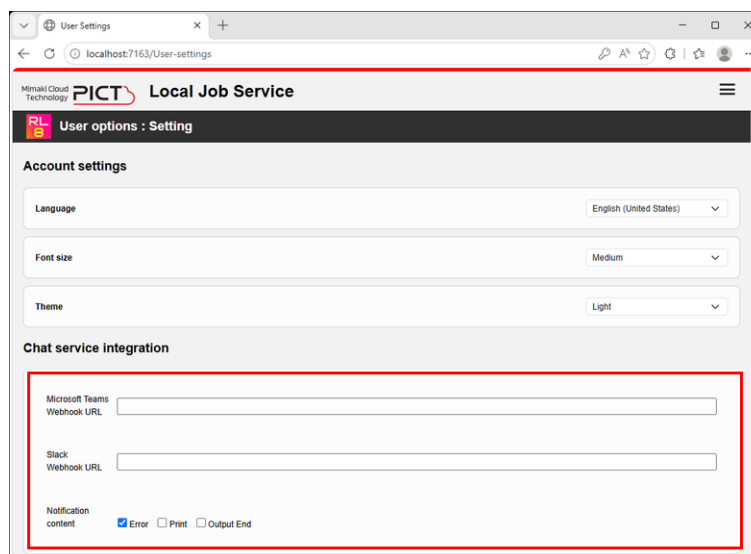
- 1 Go to <https://api.slack.com/apps> and click [Create New App].
- 2 Select [From scratch], enter the App Name (any name you choose) and the Workspace (the target Slack workspace), and then click [Create App].
- 3 Select [Incoming Webhooks] from the left-hand menu, and toggle [Activate Incoming Webhooks] to the on position.
- 4 Click [Add New Webhook to Workspace] at the bottom of the screen.
- 5 Select the channel where you want to post a message, then click [Allow].
- 6 After creating a webhook, the URL will appear under [Webhook URLs for Your Workspace]. Click [Copy] to get the URL.

Configure the obtained Webhook URL in the system

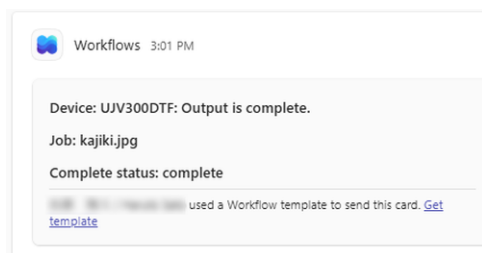
- 1 Click the [≡] menu in the upper-right corner of the screen, and select [Settings].



- 2 The User Options settings screen will open. Enter the URL you generated in the field for the corresponding service in the [Chat Service Integration] section. Also, select the notification type from [Error], [Print], or [Output End].



Example: A notification indicating that output to Microsoft Teams has finished would look like this.



3.2 Save text data to the server on a regular basis

You can periodically save various types of information as text files in a designated folder on the web server.

Data That Can Be Saved and Where It Is Saved

● Save To

Files are stored by type in the following folders on the web server.

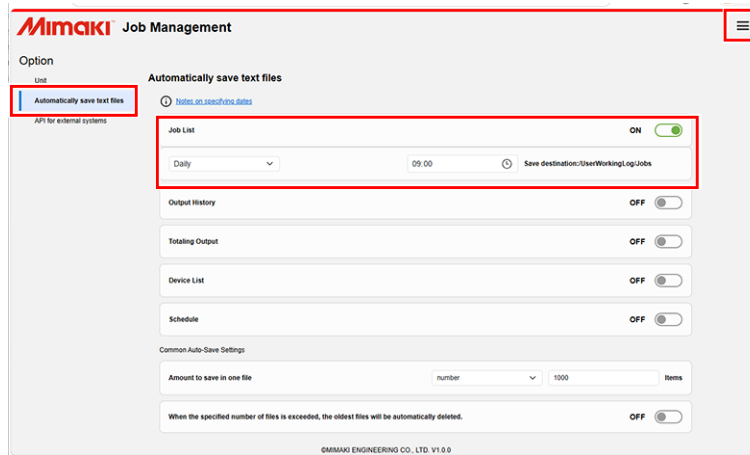
"C:\RLJobManagement\pubdata\UserWorkingLog"

● Data That Can Be Saved

Data	Save Folder
Job List	Jobs
Output History	OutputHistory
Output Summary	Totaling
Device List	Devices
Schedule	Schedule

Settings

- 1 Click the [≡] menu in the upper-right corner of the screen and select [Options].
- 2 The Options screen will open. From the list on the left, click [Automatically save text files].
- 3 The text file auto-save dialog box will appear. Check the boxes next to the items you want to save. When it is turned on, you can set the save frequency.
 - Daily: Saves at a specified time every day. Data is saved for one day, starting from the previous day.
 - Weekly: Saves on a specified day and at a specified time each week. The data is saved for one week, starting from the previous week.
 - Monthly: Saves data on a specified day and at a specified time every day. Data is retained for one month from the previous month.



- 4 If necessary, configure the following settings (applies to all data).
 - Amount that can be saved per file: If you specify the amount that can be saved per file, select either "Number of records" or "Data size" to set the number of records or the data size. If you want to combine the data into a single file, select "Do not split."
 - Automatically delete files in order of age when the specified number of files is exceeded: When this option is turned on, once the number of files in the folder reaches the specified limit, the oldest files will be automatically deleted.

3.3 Options

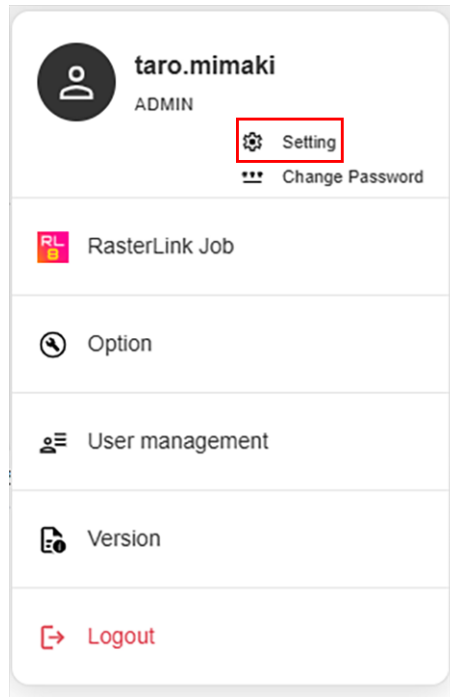
Switch Display

Here's how to switch between display modes.

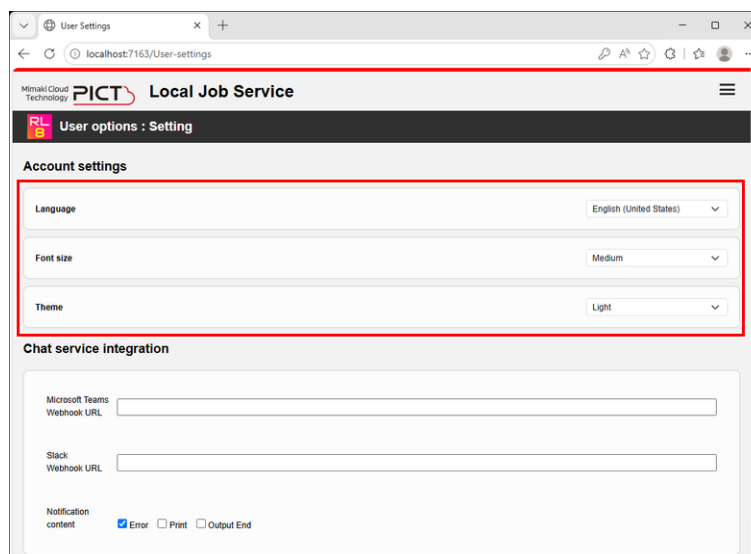
User-Specific Settings

You can set the language, font size, and theme.

- 1 Click the [≡] menu in the upper-right corner of the screen and select [Settings].



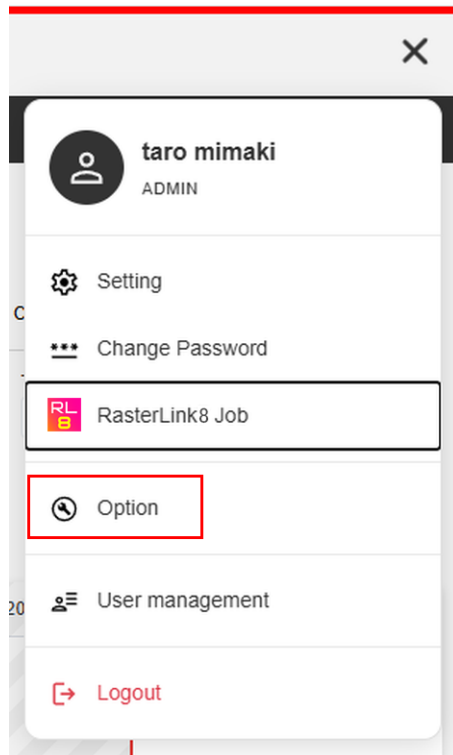
- 2 The User Options settings screen will open. You can change the language, font size, theme, and "Chat Service Integration" settings.



General Settings

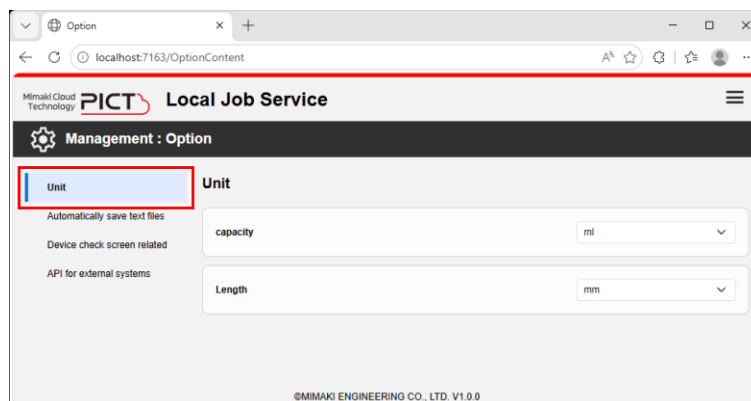
You can set the units.

- 1 Click the [≡] menu in the upper-right corner of the screen and select [Options].



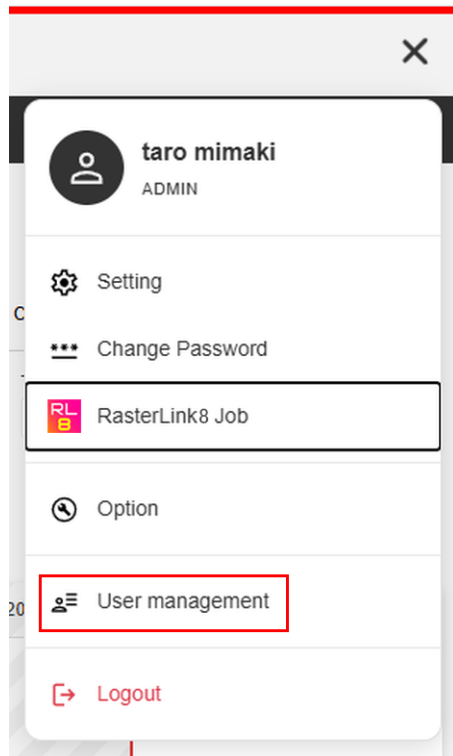
- 2 The Options screen will open. Click [Unit] in the list on the left.

- You can set the units for capacity and length.



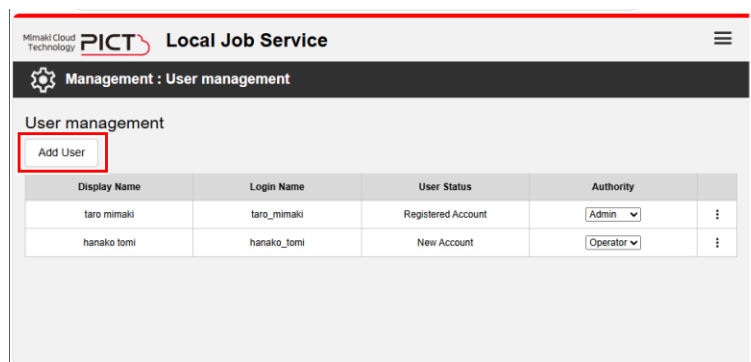
3.4 User Account

You must register for an account to use the various features. Click the [≡] menu in the upper-right corner of the screen and select [User Management] to open the user management screen.

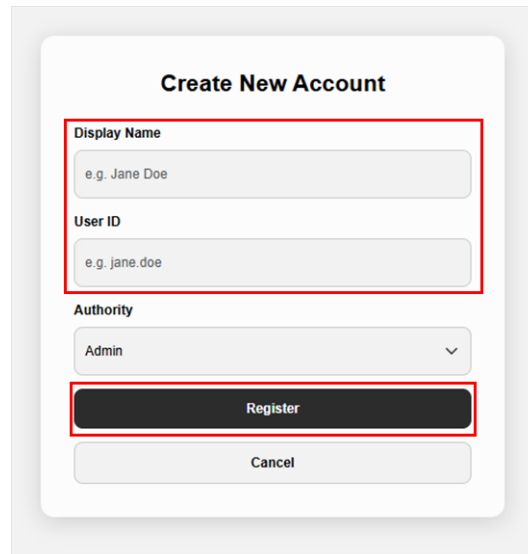


Add a User Account

- 1 Click [Add User] in the upper-left corner of the screen.

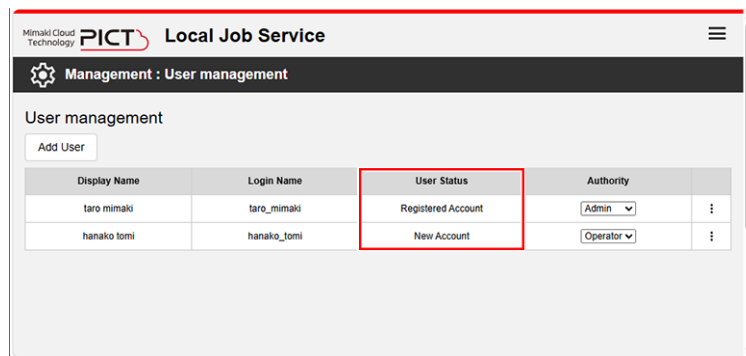


- 2** The [Create New Account] screen will open. Enter the display name and account ID, select the user permissions, and click [Register].



The image shows a 'Create New Account' form. It has three input fields: 'Display Name' with a placeholder 'e.g. Jane Doe', 'User ID' with a placeholder 'e.g. jane.doe', and 'Authority' with a dropdown menu showing 'Admin'. Below these fields are two buttons: 'Register' and 'Cancel'. A red rectangle highlights the 'Display Name' and 'User ID' fields, and another red rectangle highlights the 'Register' button.

- 3** The user will be registered. Newly registered users will have a status of [New Account]. After this, when they log in, their status will show as [Registered].



The image shows a 'User management' interface. At the top, there is a header 'Mimaki Cloud Technology PICT Local Job Service'. Below the header, there is a 'Management : User management' section. Under this section, there is a 'User management' title and an 'Add User' button. Below the button is a table with the following columns: 'Display Name', 'Login Name', 'User Status', 'Authority', and a column with three dots. The table contains two rows of data:

Display Name	Login Name	User Status	Authority	
taro mimaki	taro_mimaki	Registered Account	Admin	⋮
hanako tomi	hanako_tomi	New Account	Operator	⋮

A red rectangle highlights the 'User Status' column in the table.

First-Time Login

When a newly registered user logs in for the first time, please follow these steps:

- 1** Enter your username in the [Password] field.
- 2** When you log in, the password setup screen will appear. Set a password. After completing the setup, log in to the system.

From now on, log in using the password you set.

Deleting an Account

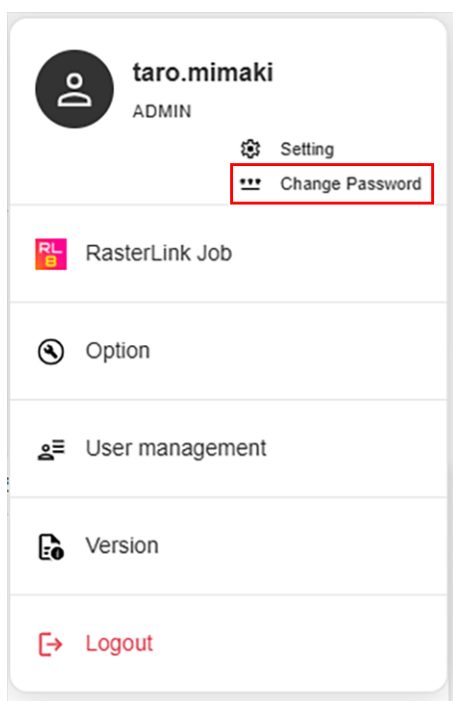
- 1 Select the account you want to delete from the user list, and click the icon on the far right.
- 2 Select [Delete Account] from the menu that appears.
- 3 A screen will appear asking if you want to delete it. If you click [Yes], the account will be deleted.

Change Password

You can change your password in the following two ways.

Change it from the User Menu

- 1 Click the [≡] menu and select [Change Password] from the menu.

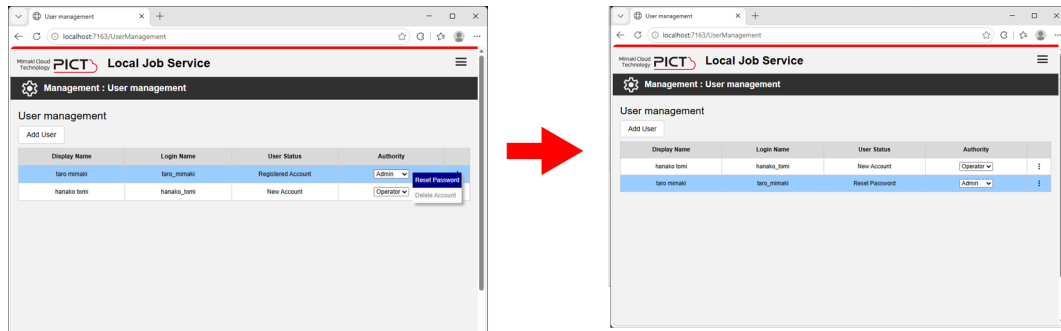


- 2 The password change screen will appear. Enter your new password. Starting with your next login, you will log in using this password.

Reset it in the user management screen

- 1 In the user management screen, select the user whose password you want to reset, and click the icon on the right.

- 2** Select [Reset Password] from the menu. The status of a user whose password has been reset is [Password Reset].



Important!

- The next time you log in with this user account, just as you did during your first login, enter your account ID in the [Password] field and then set a password.

Functionality Restrictions Based on Account Type

Depending on your account type, access to certain screens is restricted, as shown in the table below.

Screen	Administrator	Operator
Job List	✓	✓
Device Management	✓	
Output History	✓	✓
Schedule	✓	✓
Device Verification	✓	✓
Settings	✓	✓
Options	✓	
Version	✓	✓
User Management	✓	

3.5 Integrating with Mimaki Cloud Technology PICT

You can integrate the system with Mimaki Cloud Technology PICT (hereinafter referred to as PICT).

For details on creating a PICT account and the available features, please visit the PICT page on the Mimaki website.

<https://mimaki.com/product/software/remote/pict/>



The following steps are required beforehand.

- Create a PICT account.
- Install the PICT client tool, "PICT Up."
Please also install the RasterLink Job Management Service client tool on the same PC where PICT Up is installed.
- Register the devices managed by this system in PICT.

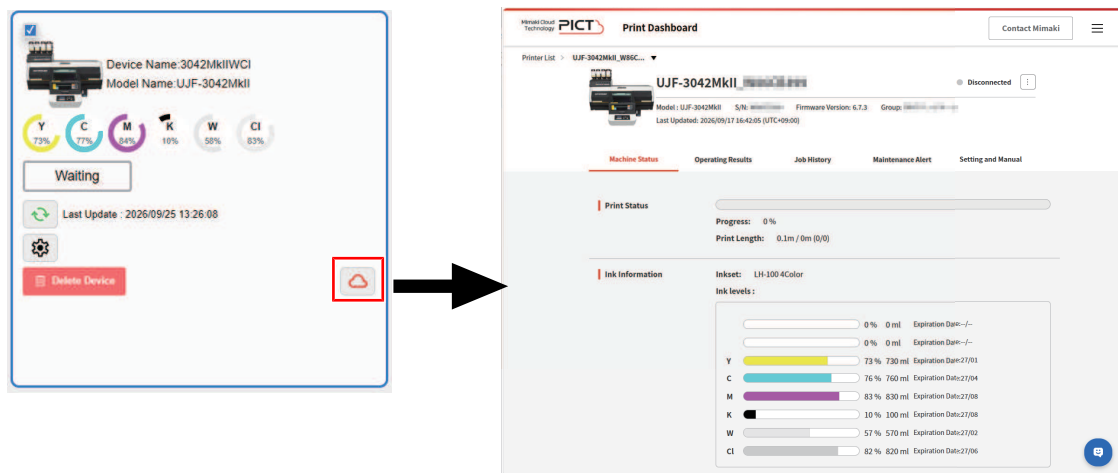
Logging in with a PICT account



- You can log in to the RasterLink Job Management Service using your PICT account. For details, please refer to the Setup Guide.

● Accessing the PICT device page

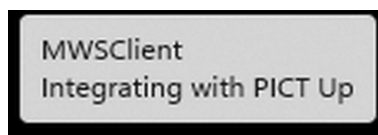
If a device managed by this system is also registered in PICT, a [cloud] button will appear in the device section after logging in with your PICT account. Clicking this button takes you to the PICT website and displays the page for that specific device. Launch your web browser and access the RasterLink Job Management Service.



Install PICT Up and the client tool on the same PC and link them.

By installing the RasterLink Job Management Service client tool on the same PC as PICT Up, you can link device information with this system.

- Integration with PICT Up occurs automatically. You can check the current integration status by hovering your mouse cursor over the client tool icon in the task tray.



● Displaying output history based on PICT operational data

The following information shown in the "Output History" is displayed based on PICT operational data.

- Ink Consumption
- Media consumption length
- Print time



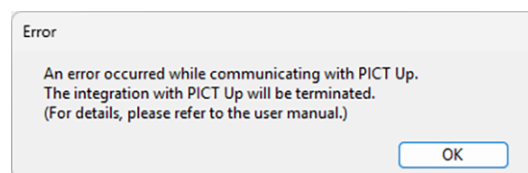
- If PICT integration is not used, these values are displayed based on information from RasterLink. On the job management screen, they are displayed without distinguishing the source of the information.

● Device Verification

When using the camera streaming function in PICT, the device image is displayed on the Job Management Web interface. For details, please refer to  ["Device Check"\(P. 26\)](#).

PICT Integration: Troubleshooting

● The client tool displays the message: "An error occurred while communicating with PICT Up."



If this message appears, the PICT integration is not functioning correctly. Please restart your PC.

3.6 Limit Values for Each Function

The limit values for each function are shown in the table below.

No.	Category	Item	Maximum number
1	Overall	Number of Devices That Can Be Registered	100 units
2	Output History	Number of Days in History	30 days
3	Schedule	Number of Days Available for Creation	Three days, including today (today, tomorrow, and the day after tomorrow)
4	Schedule	Number of Days Past Schedules Are Saved	30 days
5	Device Verification	Number of Days Images Are Stored	3 days

Chapter 4 In situations like this



This chapter

This section explains how to resolve issues when they arise and how to perform certain operations when you're unsure how to proceed.

Troubleshooting.....	46	Schedule	47
Display	46	Data Download	47
Execute a Job	47		

4.1 Troubleshooting

Display

A specific device is not displayed

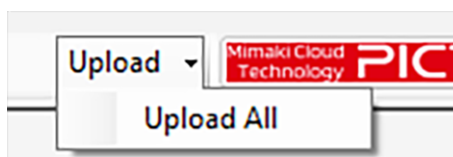
- Please make sure that RasterLink and the client app are installed on the PC to which the device is connected.
- Open the client app's settings and verify the connection details. For more information, see the "Initial Setup of the Client Tool" section in the Setup Guide.
- The model may not be supported by the RasterLink Job Management Service. Please check our website for compatible models.

Jobs created in RasterLink are not displayed on the web interface

- If you created a job via [File] > [Open] in RasterLink, click [Upload] in the upper-right corner of the RasterLink screen and manually upload the job information.



- If the information still does not appear after performing the steps above, click the ▼ icon to the right of [Upload to] and then click [Upload All] to re-upload the information for all jobs.



The web interface becomes unresponsive when an error occurs

Please restart the computer on which the server application is installed.

If a job is added while the server is down or RasterLink PC is not connected to the network

After the server starts up, on each RasterLink PC, click the ▼ next to [Upload], select [Upload All], and re-upload the information for all jobs.

Images do not display during device verification

Please verify that PICT Up is installed on the PC where the device is registered and that the camera streaming feature is enabled. For more details, please refer to the "Device Verification" chapter in this book.

Execute a Job

I can't execute jobs from the web

Please verify that the job is registered in RasterLink and that the target device is powered on and ready to print.

QR code scanned, but job does not execute

- Please check to see if your barcode scanner supports QR codes.
- Set the keyboard emulation settings for the barcode scanner to match the settings on the PC to which the barcode scanner is connected.

Schedule

The schedule does not execute automatically

- Open the Schedule screen and make sure that "Automatic Execution" is turned on.
- Please verify that the job is registered in RasterLink and that the target device is powered on and ready to print.

There is a significant discrepancy between the estimated time and the actual time on the schedule

- When calculating the estimated time, information is retrieved from the target device. Therefore, when creating a job and uploading it to the server, please ensure that the target device is connected to RasterLink PC and is running. If the calculation cannot be performed, the schedule screen will display a uniform print time of 5 minutes.
- The estimated time does not take into account maintenance operations (such as flushing) that occur during printing. For this reason, the actual printing time tends to be longer than the estimated time, especially for long-run print jobs.

Data Download

The downloaded data appears as garbled characters.

The downloaded text file displays garbled characters

The character encoding for text files downloaded from each screen or periodically saved to the server is UTF-8. Please open this file using software that supports UTF-8.

RasterLink JobManagementService JobManagementWeb ReferenceGuide

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